



# Criteria catalogue

We take a close look at every vehicle for you





# Contents

- 1. BCA vehicle check**
  - 1.1. Visual Status report**
    - 1.1.1 Body, paint and glass damage
    - 1.1.2 Interior
  - 1.2. Signs of use**
    - 1.2.1 Body and paint
    - 1.2.2 Interior
  - 1.3. Mechanic Status report**
    - 1.3.1. Engine
    - 1.3.2. Fill levels
    - 1.3.3. Functions
    - 1.3.4. Status (Hybrid/Electric)
    - 1.3.5. Warning lights
    - 1.3.6. Test drive
    - 1.3.7. Irregularities
    - 1.3.8. Test results
  - 1.4 Excluded from the service**





## BCA Vehicle descriptions

BCA is Europe's largest marketplace for the commercial trade in used vehicles. No other market player brings together more buyers and sellers, has a more diverse range of vehicles and offers a higher frequency of auctions.

We provide you with comprehensive vehicle descriptions so you can prepare as best as possible for your purchases. The BCA vehicle descriptions not only include the general, vehicle-related basic data, and historical vehicle data and equipment, but also document the condition of the vehicles offered by BCA.

The BCA vehicle check includes, for example, the documentation of obvious damage to the vehicle and is made available to you in the form of a visual description of the condition in our online catalogue.

### Technical reviews

A technical review is a legally required periodic review of safety-relevant system data of technical products. The implementation is the prerequisite for the operating permit. Technical reviews are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.

### Voluntary inspections

There are voluntary inspections that can be carried out by a vehicle workshop at any time. They are usually carried out at specific time and kilometre intervals. The purpose here is to prevent damage, thereby maintaining value and, in particular, safety (brakes, lighting, etc.). Vehicle manufacturers usually specify to what extent and how often inspections should be carried out by authorised workshops. Compliance with these deadlines may be a prerequisite for certain warranty services from the manufacturer. Inspections are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.

Our General Terms and Conditions (GTC) apply, which can be viewed at [www.bca.com](http://www.bca.com).



### Technical reviews

Technical reviews are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.



### Inspections

Inspections are not part of the condition descriptions provided by BCA in the form of the BCA vehicle check.





## What else you should know

The object of purchase of purchase agreements between BCA, deliverer and Buyers is exclusively used vehicles and/or used accessories with the exclusion of liability for material defects. The following therefore applies to the purchase and sale of used vehicles at BCA:

Your experience counts!

Please allow for signs of wear and tear on the vehicles due to their age and period of use. BCA does not carry out a technical review.

With online auctions and many on-site auctions, you will find detailed descriptions, pictures of the damage and, if applicable, reports on the vehicles on offer in the respective vehicle description days before the start of the auction.

Sold as seen!

No matter whether you make a purchase online, on-site or with live online auctions: Obvious defects or deviations from the auction catalogue or from the list of changes, which you can hear, see, feel, smell or experience on site, are considered approved and do not entitle you to a complaint.

Please take note of the current information from the auctioneers

During the auction, please note the announcements made by the auctioneers regarding deviations from the vehicle description. These are fundamentally binding.

First, second, third. Your vehicle!

The transfer of risk to the buyer takes place at the time of the bid.

Quick help with problems:

No matter what your concern is - our [BCA customer service](#) is there for you!

In the event of justified complaints, we always try to mediate between the buyer and the consignor in order to reach a quick agreement.

Please see our online complaints process and terms on our website.



### Notice

Please keep in mind:  
BCA does not carry out  
any technical reviews  
and does not carry out  
inspections.





# 1. BCA Vehicle check

As part of the BCA vehicle check, BCA checks for obvious damage in order to list it in the auction catalogue. The difference between damage and signs of use is very important: Damage is avoidable. It arises as a result of “improper use” and does not come about as a result of normal wear and tear. Damage is listed in the auction catalogue.

Signs of use, on the other hand, are part of normal wear and tear that is dependent on the age and the period of use of the vehicle and are unavoidable. Signs of use are not listed in the auction catalogue.

On the following pages we give you an overview of damage and signs of use in different areas of a vehicle.

We would like to point out that the damage/signs of use listed are examples and do not represent a complete list. BCA will provide you with detailed photos and descriptions of any apparent damage to a vehicle in the relevant vehicle description in the auction catalogue on [www.bca.com](http://www.bca.com).

Our General Terms and Conditions (GTC) apply, which can be viewed at [www.bca.com](http://www.bca.com).



## 1.1 Visual Status report

### 1.1.1 Body, paint and glass damage

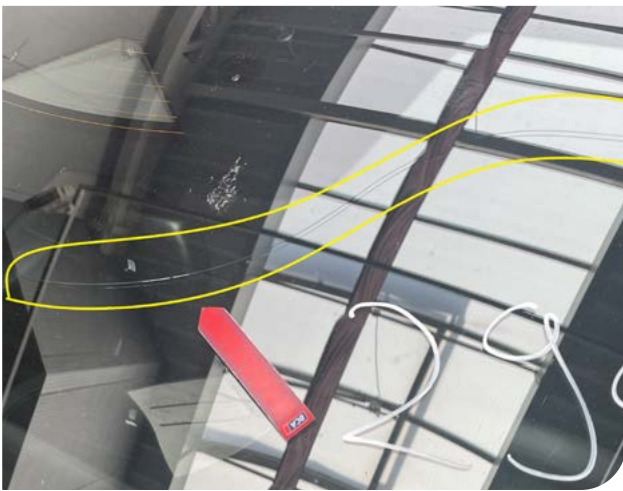
Damage (appears in the auction catalogue depending on age and period of use)

- Scratches/scuffs that cannot be polished out
- Scratches with severe paint abrasion (diameter > 3 cm)
- Stone chips (diameter > 3 mm)
- More than 5 stone chips in a square decimetre (regardless of size)
- Chipped paint (diameter > 5 mm)
- Severe environmental damage (e.g. acid) with paintwork damage already visible



## 1.1.1 Body, paint and glass damage

- Damaged windshields (deep scratches, stone chips > 3mm, broken)
- Damaged rear window (deep scratches, broken)
- Damaged glass/panoramic roofs (deep scratches, broken)
- Damaged lights (deep scratches, broken)



## 1.1.1 Body, paint and glass damage

Damage (appears in the auction catalogue depending on age and period of use)

- Pointed and blunt dents (diameter > 1 cm) that do not show any damage to the paintwork (e.g. slight closing or parking dents)
- Dents and bumps with paint damage (regardless of shape and location)
- Severe abrasion and deformation of the bumpers
- Drill holes through attachments
- Existing accident damage
- Existing hail damage



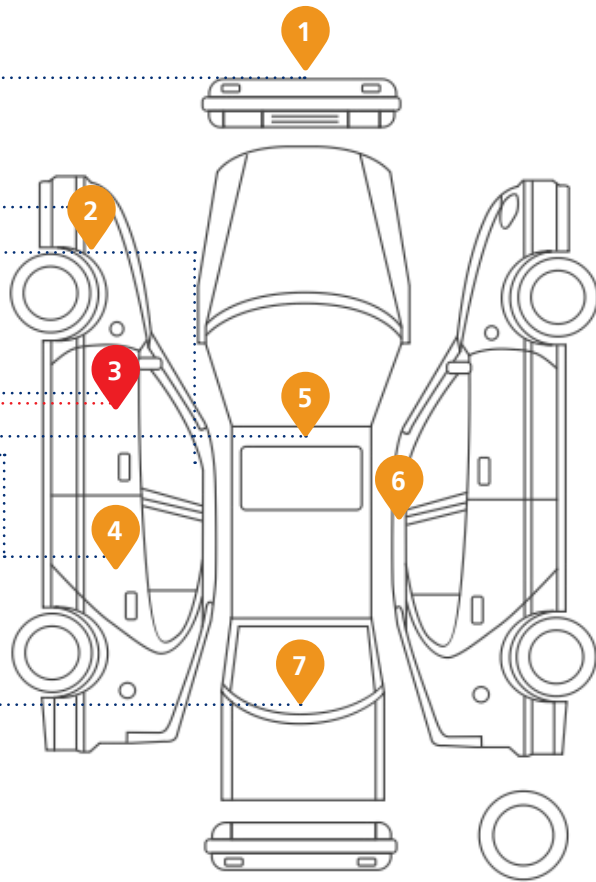
## 1.1.1 Body, paint and glass damage

### Measurement of paint density

- Measurements are taken on 11 different body elements at three points each.
- The thickness of the paint layer may vary depending on the make and model.
- In general, the strength of vertical surfaces, i.e. bonnet, roof, boot lid, etc., is greater than that of horizontal surfaces.
- If a measured value is far above the average value, a picture of the damage is created and displayed in the overview of damages.

### Measuring points

1. Engine bonnet
2. Fender
3. Front door
4. Rear door
5. Roof system
6. Side panel
7. Boot lid



#### Driver's side

Front left door



## 1.1.2 Interior

Damage (appears in the auction catalogue depending on age and period of use)

- Burn holes
- Drill holes
- Heavy wear and tear on seats, steering wheel, trim parts and floor covering (holes, cracks, cuts, scratches)
- Heavy soiling, non-removable adhesive residue on the dashboard and stains that cannot be removed by professional cleaning
- Worn through floor coverings
- Scratches on instrument clusters and displays
- Clearly perceptible odours (e.g. animal smell, mould)



## 1.2 Signs of use

### 1.2.1 Body and paint

Signs of use (normal wear and tear that is not included in the auction catalogue)

- Stone chips in the paint (< 3 mm and not up to the primer)
- Superficial scratches in the paint (can be polished)
- Slight abrasions (< 5 mm), e.g. on the door edges that do not protrude into the door surface
- Slight environmental damage (can be polished), e.g. acid (tree sap, bird droppings)
- Slight scratches in the area of the loading sill on the rear bumper, e.g. from loading and unloading
- Slight abrasions (< 3 cm) on the corners of the bumpers



## 1.2.1 Body and paint

Signs of use (normal wear and tear that is not included in the auction catalogue)

- Pointed and blunt dents (diameter < 1 cm) that do not show any damage to the paintwork (e.g. slight closing or parking dents)
- Slight abrasions on bumpers, which do not significantly affect the overall impression of the vehicle



## 1.2.2 Interior

Signs of use (normal wear and tear that is not included in the auction catalogue)

- Slight, usage-related, uniform colour changes (e.g. due to sunlight)
- Use-related wear and tear on seats, steering wheel, trim parts and floor covering (small cracks, cuts or damage to the basic material)
- Use-related soiling, easy-to-remove stains on seats, steering wheel, trim parts and floor covering (can be removed by professional cleaning)





## 1.3 Mechanic Status report

The BCA condition report is an in-depth functional test and includes a visual inspection and the movement of the vehicles without dismantling components. The condition of the mechanical components cannot be assessed.

All vehicles that do not have an expert opinion receive a transparent representation of the visual condition and a sensory function test through the BCA condition report.

What is newly/ additionally tested?



## 1.3 Mechanic Status report

Vehicle condition and functions	Detailed explanation
1.3.1 Engine   Vehicle starts	Check whether the engine starts.
1.3.1 Motor   Leakage visible	Visually check the engine for visible fluid leaks (oil, coolant, etc.).
1.3.2 Fill level   Coolant	Visually check the coolant reservoir to ensure that the level is within the recommended markings.
1.3.2 Fill level   Brake fluid	Visually check the brake fluid reservoir to ensure that the level is within the recommended markings.
1.3.3 Function   Audio system	Checking the functionality of the audio system (acoustic test).
1.3.3 Function   Navigation system	Checking the functionality of the navigation system (map display).
1.3.3 Function   Parking sensors / cameras	Checking the functionality of the parking sensors and reversing camera/360° camera.
1.3.3 Function   Infotainment	Checking the functionality of the multimedia and control functions (e.g. radio, Bluetooth, touchscreen).
1.3.3 Function   Central locking	Check that the vehicle can be locked and unlocked. (Acoustic test)
1.3.3 Function   Main and spare locks	Checking the functionality of all existing keys, whether the vehicle can be locked and unlocked via the remote control.
1.3.3 Function   Electric windows	Checking the functionality of the power windows
1.3.3 Function   Air conditioning / heating	Check the ventilation unit of the air conditioning system. (Heating and cooling capacity not checked)
1.3.3 Function   Instrument cluster	Check that the instrument cluster is working.
1.3.4 Condition   Charging cable	Visual inspection of the charging cable for wear or damage.
1.3.4 Condition   Charging port	Visual inspection of the charging connection for wear or damage.
1.3.5 Indicator light   Engine	Check whether the engine indicator light is illuminated.
1.3.5 Indicator light   Oil	Check whether the oil indicator light is illuminated.



1.3.5	Indicator light   Airbag	Check whether the airbag indicator light is illuminated
1.3.5	Indicator light   Brakes	Check whether the brake indicator light is illuminated
1.3.5	Indicator light   ABS	Check whether the ABS indicator light is illuminated.
1.3.5	Indicator light   ESP / traction control	Check whether the ESP / traction control is illuminated.
1.3.5	Indicator light   Steering	Check whether the steering indicator light is illuminated.
1.3.5	Indicator light   Transmission	Check whether the transmission indicator light is illuminated.
1.3.5	Indicator light   Diesel particulate filter	Check whether the diesel particulate filter light is illuminated.
1.3.5	Indicator light   All-wheel drive	Check whether the all-wheel drive indicator light is illuminated.
1.3.5	Indicator light   Tire pressure	Check whether the tire pressure indicator light is illuminated.
1.3.5	Indicator light   Battery / alternator	Check whether the indicator light for the battery or alternator is illuminated.
1.3.5	Indicator light   Hybrid system	Check whether the indicator light/error message for the hybrid system is illuminated.
1.3.5	Indicator light   Other	Check whether other warning lights are illuminated.





1.3.6 Test drive

As part of the vehicle inspection, a test drive is performed to check the functionality of the most important vehicle systems. The test drive is done over a distance of 50 to 100 meters, with a maximum speed of 50 km/h not being exceeded. Only 1st and 2nd gear and reverse gear are tested. Other gears are not tested during the test drive. These parameters serve as the basis for our mechanical tests



1.3.6	Abnormalities   Engine running	The engine is checked when stationary to detect whether the engine is running out of round or exhibits other irregularities.
1.3.6	Abnormalities   Engine noise	Check for engine noises such as clacking or other unusual noises when the vehicle is stationary.
1.3.6	Abnormalities   Exhaust system smoke	Check whether an unusually large amount or discolored smoke is emitted from the exhaust system.
1.3.6	Abnormalities   Clutch operation	Check that the clutch operates smoothly and without resistance.
1.3.6	Abnormalities   Gear change process	Check that the vehicle shifts properly from 1st to 2nd gear.
1.3.6	Abnormalities   Brake system	"The brakes are tested by braking the vehicle down. Abnormalities such as noises, vibrations or unusual braking behavior are noted. The handbrake is checked for its holding force and function from a standing position."
1.3.6	Abnormalities   Steering	The steering is checked for unusual noises and resistance when stationary.

**Test criteria**

1.3.8		No faults found, good condition or proper inspection, corresponding to the age and mileage of the vehicle.
1.3.8		Damage or malfunctions have been detected that require repair by the purchaser.
1.3.8		not applicable
1.3.8		not tested



## 1.4 Accessories and Components

Missing parts and accessories must be replaced at your own expense.  
The following parts are not checked for presence or function by BCA:

- Cover caps
- Cigarette lighter
- Ashtray
- Antenna rod
- Foot mats
- Wiper arm covers
- Warning triangle
- First aid kit
- Tool kit
- Jack
- Separating net
- Operating manual
- Radio code card
- Spare wheel

A technical inspection of wearing parts such as tyres, clutches, brakes and brake pads as well as small components (gears, belts, etc.) does not take place. BCA is not liable for defective vehicle batteries and the resulting, unrecognisable damage, including consequential damage from external starting processes.



## 1.4 Excluded from the Service

- Checking of mounted wheelsets (rims and tyres) to determine whether they belong to the vehicle and are eligible for approval.
- Checking of additional/non-mounted wheelsets (rims and tyres) in the vehicle to determine whether they belong to the vehicle and are eligible for approval.
- Checking of condition, function or performance of manual and automatic climate control systems
- Checking of turbochargers
- Checking of condition, function or performance of catalytic converters
- Checking of cylinder compression/compression pressure
- Checking of general braking behaviour and braking deceleration (e.g. using a brake tester, a brake deceleration measuring device, a test track)
- Checking of condition, function or performance of installed gas systems
- Checking of condition, function or performance of additional accessories/equipment elements that were installed in the course of vehicle customisation (“tuning”)
- Checking of condition, function or performance of individual loudspeakers/loudspeaker systems
- Checking of condition, function or performance of individual multimedia installations (monitors, screens, etc.)
- Checking of installed alarm and security systems
- Checking of computer-controlled or microprocessor-controlled elements that go beyond the elements listed
- Checking of condition, function or performance of electrical, electronic components that go beyond the elements listed
- Checking of accuracy of built-in information and assistance systems (level indicators, range information, etc.)
- Checking of condition, function or performance of batteries in hybrid and electric vehicles
- Checking of passenger compartment and trunk for water tightness
- Checking whether individual components/assemblies are in their original condition or have been replaced, including a statement as to whether the replaced parts are original parts from the manufacturer, and whether they are street legal or have an operating license.
- Test drives on established test tracks and/or public roads. In this respect, no statements can be made about turbochargers/gears/power consumption/engine performance, etc.
- A main inspection and exhaust emissions test as offered by the relevant testing institutes (e.g. TÜV, DEKRA, etc.).
- Refilling of liquids of any kind (e.g. engine oil, fuel, cooling water, brake fluid, washer fluid)
- Cause analyses, error and damage diagnoses
- Assessment of the qualitative condition of liquids of any kind (e.g. engine oil, fuel, cooling water, brake fluid, brake fluid, windshield washer fluid)
- Checking whether the vehicle would withstand a main inspection/exhaust emissions test
- Checking of authenticity or correctness of the following information: kilometre reading, HU / AU certificate, vehicle identification number (VIN), engine number, registration numbers of any kind, service history
- Checking of condition, function or performance of vehicle elements that were not visible, covered and/or freely accessible at the time of the vehicle inspection (e.g. due to manufacturer covers).
- Checking for manufacturer recalls
- Checking of individual components for the presence of a general operating permit (ABE)





## Contact

Do you have any questions? We are here to help.  
Contact our BCA customer service on  
+49 (0)2131 3100 0

You can reach us from Monday to Friday between  
08:30 am and 15:00 pm.

